MAILGUARD®
Secure Email Filtering

Protection / Productivity / Profit

mailguard

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Secure Email Filtering

MailGuard proactively secures and protects networks from email-borne threats, assisting you to meet security and compliance objectives.

The Business Challenge

IT teams are waging a significant security battle on two fronts: stopping attacks via the web and through email. With spam constituting approximately 95% of corporate email, trying to manage the day-to-day volume in-house is a thankless task.

The drawbacks to owning and managing in-house email security infrastructure are now well recognised. On-site email security software and appliances are a single point of failure that can easily be overwhelmed by a deliberate Denial of Service attack, or even by the ever-increasing volume of spam.

And with a multiplicity of new spam and virus variants bombarding corporate networks, internal IT resources are inevitably diverted from strategic projects in an attempt to manage the volume of internet threats.

MailGuard is the most effective solution to protect your email gateway. It provides an end-to-end hosted security delivering consistent protection against new and evolving spam and virus methods, whilst protecting against data leakage and breaches of confidentiality.

Multi-Layered Security 'in the Cloud'

MailGuard proactively stops harmful viruses and spam from entering your network. Sitting outside the flow of network traffic, it filters all inbound and outbound email through multilayered protection systems located across our global data centres.

Supported by comprehensive email usage reports, MailGuard protects against the unauthorised distribution of confidential or commercially sensitive information by providing a 360 degree view of your inbound and outbound email traffic.

MailGuard's fully managed service delivers peace of mind. Our dedicated team of security specialists and our systems are working 24 x 7 to stop email threats before they enter your network.

> **"**
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> **The benchmark in this corner of the net is MailGuard**
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> (Australian Financial Review)
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> **"**

Features

Benefits

Zero Onsite Software or Hardware Footprint

Delivers Low Total Cost of Ownership (TCO)

Delivered as fully managed Software-as-a-Service, MailGuard requires no hardware and no software licensing costs, and no expensive integration costs, as associated with on-premise solutions. With no technology to maintain, total cost of ownership is five to 10 times less than the traditional on-site application-hosting model.

Triple Layer Anti-Virus Protection 'In the Cloud'

Neutralise Threats Before They Enter the Network

Depend on the expertise of a provider that is constantly monitoring and combating new threats to the network, in real time. MailGuard's triple anti-virus protection is 'in the cloud', eliminating threats before they impact your network, safeguarding you from slow system performance, reduced employee productivity and other business disruptions caused by spam. In addition, MailGuard provides zero hour defense, giving immediate access to updates, without the delay of downloading and testing a patch.

Real-Time Management Custom Policies

Complete Control

Gain total control by having the right information at your fingertips and the ability to make immediate changes to email rules and alerts. MailGuard empowers you with the knowledge and tools to manage your email security with confidence.

24-Hour Provisioning Service Level Agreement

Fast Deployment

MailGuard is delivered as Software-as-a-Service and can be deployed within hours, rather than days or weeks associated with on-site email security applications.

Automated Reporting

Enforce Corporate Compliance and Reduce Risk

MailGuard allows you to enforce corporate governance policies by managing unauthorised distribution of confidential or commercially sensitive information. It also protects you from content-related legal liabilities by allowing you to manage offensive content being received and distributed across your network.

Extended Email Queuing and Continuity

Ensures Email is Not Lost Should your Mail Server be Unavailable

MailGuard includes a free extended queuing service to store all emails for up to five days, ensuring no email is lost during server outage. Your email is safely delivered to you when your mail server again becomes visible to MailGuard.

TLS Encryption

Secure Transfer of Email Across the Internet

MailGuard supports end-to-end email encryption and digital signing of messages. It utilises and supports TLS encryption of SMTP sessions to and from organisations with TLS supporting mail servers.

24-Hour Provisioning Service Level Agreement

Performance Guaranteed

MailGuard is governed by strict Service Level Agreements (SLA). We guarantee 100% email delivery and service uptime and offer rebates if service availability falls below 100%. MailGuard's statistical, heuristic pattern based spam analysis captures over 99% of spam and boasts a 99.999% false negative / true positive virus capture rate